*Dear/Hello* Sir or Madam,

I am writing to *let you know/inform you* that a pizza I *was unlucky enough/had the misfortune* to order at your restaurant was *despicable/rubbish*.

The cheese was *flavourless/gross*, the tomatoes *gone off/rotten*, and the base *chewy as rubber/impossibly tough.*

Never will I eat at your *establishment/joint* again. Not only was the food *pants/terrible*, but the waiting staff were *snooty/aloof*, and I had to wait two hours for my *grub/dinner*!

I *demand/want* a refund, to be paid *now/immediately*.

*Yours faithfully/Cheers*,

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Choose the more formal options and rewrite the letter below: